Culture and Communities Committee

10:00am, Tuesday, 28 January 2020

Police Partnership Performance and Activity Report: 1 July 2019 to 30 September 2019

Executive/routine
Wards
Council Commitments

1. Recommendations

1.1 The Culture and Communities Committee is recommended to note the progress report from the Edinburgh Divisional Commander for Police Scotland attached at Appendix 1 covering the Period 1 July to 30 September 2019.

Alistair Gaw

Director for Communities and Families

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Report

Police Partnership Performance and Activity Report: 1 July 2019 to 30 September 2019

2. Executive Summary

2.1 In June 2019 the Culture and Communities Committee agreed a refreshed Partnership Agreement between the City of Edinburgh Council and the Edinburgh Division of Police Scotland in respect of community policing. They requested a detailed qualitative and quantitative progress report from the Edinburgh Divisional Commander for Police Scotland, or their designated deputy, on a quarterly basis. The Performance and Activity report provided by Police Scotland for quarter 2 is at Appendix 1.

3. Background

- 3.1 Since 2003, the Council has provided funding to support community policing activities, in both local neighbourhoods and city centre, and through targeted interventions undertaken to detect and disrupt anti-social behaviour and issues associated with community safety. The Council formalised the arrangement to support community policing through a Service Level Agreement with Police Scotland.
- 3.2 For 2019/20, £2.08 million revenue funding has been provided to Police Scotland by the Council to resource the following:
 - 3.2.1 35 "named" Community Police Officers (Police Constable rank) working within local communities, based within wards and the city centre to manage specific issues such as those concentrated around the night time economy, business community and tourism. The Community Officers support community engagement activities.
 - 3.2.2 8 Family and Household Support Officers (Police Constable rank), based within localities, whose role is to share information daily and support Council Family and Household Support teams in activity within the locality.
 - 3.2.3 One Youth Justice Officer (Police Sergeant rank) responsible for coordinating Police Scotland activity around the development of Youth

Services in line with Council policies and liaison with Youth Justice services within the Council.

3.3 The current Partnership Agreement provides a reporting framework to monitor activities carried out by these additionally funded officers and the Youth Justice Police Sergeant and supports transparency and accountability for the funding awarded.

4. Main report

- 4.1 In June 2019 the Culture and Communities Committee agreed a refreshed Partnership Agreement between the City of Edinburgh Council and the Edinburgh Division of Police Scotland in respect of community policing.
- 4.2 A detailed qualitative and quantitative progress report from the Edinburgh Divisional Commander for Police Scotland, or their designated deputy, was requested on a quarterly basis.
- 4.3 The Performance and Activity report provided by Police Scotland covering the period from 1 July to 30 September 2019 is at Appendix 1. It has been written by Police Scotland with additional information provided by the City of Edinburgh Council's Family and Household Support Service.

5. Next Steps

- 5.1 Over the period 2019/20 the success of the additional Community Policing services provided through the Edinburgh Division of Police Scotland will be measured and assessed through a range of qualitative and quantitative measures contained within the agreement, which will be reported to Committee on a quarterly basis. These may be varied or supplemented during the term of the partnership, by mutual agreement between the parties.
- 5.2 Whilst it is recognised that the Community Policing resource delivered through this partnership agreement contributes to reducing crime and the fear of crime, as well as anti-social behaviour, there is not always a direct correlation, because other Police resources, both locally and nationally, also contribute to such reductions, as do Council services and other partner agencies.

6. Financial impact

6.1 The funding provided to Police Scotland by the City of Edinburgh Council was reduced in 2019 from £2.6m to £2.02m, a decision made by Council in February 2019.

7. Stakeholder/Community Impact

- 7.1 There has been no consultation with elected members with regards the preparation of this report.
- 7.2 The City of Edinburgh Council and the Edinburgh Division of Police Scotland continue to review current methods to improve our collective ability to detect, respond, disrupt and divert individuals and groups away from anti-social and offending behaviour that serves to damage community cohesion and increase fear of crime and disorder.
- 7.3 The use of current, up to date intelligence, targeted tactical deployment and responsive, preventative approaches will serve to increase public confidence and help tackle the root causes of such behaviours.

8. Background reading/external references

8.1 There is no background reading or external references for this report.

9. Appendices

9.1 Appendix 1 - Police Partnership Performance Activity Report: 1 July 2019 to 30 September 2019.







PARTNERSHIP AGREEMENT: FUNDED OFFICERS

PERFORMANCE AND ACTIVITY REPORT

Time Period: 1st July 2019 to 30th September 2019

Governance: Culture and Communities Committee



This report outlines the performance and activity of the City of Edinburgh Council funded community officers who are covered under the terms of the Partnership Agreement between Police Scotland and City of Edinburgh Council.

It outlines the activity of:

- 35 Ward officers deployed across 4 Localities in the City,
- 8 officers who work in conjunction with the Family and Household Support Teams.
- 1 Youth Justice Sergeant.

Over and above the data provided in this report Appendix A has been included to highlight the range of community policing activity and responsive work carried out by the officers.

NB. It should be noted that Area Commanders also provide local update reporting to their 4 Locality Committees in addition to verbal updates regarding bespoke initiatives and engagement activity carried out by funded officers in their area.

Contents

SECTION 1	FOREWORD
SECTION 2	ACTIVITY AND PERFORMANCE OVERVIEW
SECTION 3	OVERVIEW OF FAHST OFFICER WORK
SECTION 4	OVERVIEW OF YOUTH JUSTICE SERGEANT ROLE
SECTION 5	OUTLINE OF KEY ENGAGEMENT ACTIVITY IN LOCALITIES
APPENDIX A	QUALITATIVE SNAPSHOT OF REPORTED ACTIVITIES

Richard Thomas

Superintendent Partnerships E Division Police Scotland

As the Partnerships lead for Police Scotland's Edinburgh Division, I am pleased to present this overview of funded officer activity in a revised and refreshed format. I hope it demonstrates the effective and cohesive collaboration with the City of Edinburgh Council, which is integral to delivery of our joint outcomes, and to improving the safety and wellbeing of our communities.

This report provides a detailed insight into the work of funded officers in their localities, and shows the commitment we share with partners to deliver the Locality Improvement Plan outcomes and Local Policing Plan priorities. The importance of partnership working, as evidenced here, cannot be overstated in terms of addressing the needs of our communities, and building confidence in public services.

Jon Ferrer

Senior Manager Quality, Governance and Regulation City of Edinburgh Council

As the Service Manager for Family and Household Support I am frequently motivated by the breadth of opportunity our work with colleagues in Police Scotland offers both services in helping develop a more person centred, trauma informed and holistic lens with which to respond to antisocial and nuisance behaviour. It is my belief that truly effective partnership work is based on a shared experience and a common understanding of roles and responsibilities.

This report is a reflection of that ongoing collaboration, a recognition of the individual and frequently powerful stories that can all too often remain hidden from view.

I am pleased to have contributed to this revised report format, which for me represents another tangible step forward in that journey.



Key Performance Indicator	Activity Measured	Data	
Current Vacancy Level		Zero	
		North East:	4
		North West:	32
		South East:	20
		South West:	13
Compensatory Abstractions	Number of days where officers are abstracted from role / locality for non-funded duties	Compensatory Work North East: OP Orbit / CPTF - 18 North West: CPTF - 40 South East: OP Servator / CPTF - 42 South West: CPTF - 20	
Routine Abstractions	For example: rest days, absences, mandatory training, major incidents		108
Engagement activities with communities and educational establishments	Activities within communities including community council meetings, community surgeries, events and social media messages.	Council Meetings:	66
		Community Surgeries:	101
		Community Events:	108
		Social Media Messages:	244
Level of recorded antisocial behaviour incidents recorded by Police Scotland	Incidents recorded within Edinburgh Division	This Year to Date:	20018
		Last Year To Date:	22239
		% Difference:	-10.0%
Level of recorded antisocial behaviour complaints recorded by Local Authority	Per 10,000 population	This Year to Date:	
		Last Year To Date:	
Number of repeat antisocial behaviour complaints and targeted patrol activity	No of ASB Complaints per 10K population Apr-Nov 2018 – 20.14 (979 complaints) Apr-Nov 2019 – 23.90 (1,162 complaints) % difference – 18.7% increase	% Difference: No of repeat ASB Complaints Apr-Nov 2018 – 1.2% (91 complaints) Apr-Nov 2019 – 1.8% (107 complaints) % difference – 17.6% increase	
Number of intervention visits	complaints of hate crime, acquisitive crime and antisocial behaviour	Hate Crime:	217
		Acquisitive Crime:	488
		Antisocial Behaviour:	710
		TOTAL:	1415
Licensed premises monitoring	Innkeeper entries created	(305 Inspections and 149 Incidents)	454
Monitoring and Activity Around 20mph zones and local road	and parking complaints dealt with, Number of warnings issued,	Operations and Parking complaints:	78
		Warnings issued:	138
		Tickets issued:	6



There has been city-wide **reduction in acquisitive crime of 7.3%**. There were 162 fewer victims of dwelling housebreaking and 274 fewer victims of motor vehicle crime.

Antisocial behaviour reduced across the city with 510 fewer reported incidents.



Collaborative working: Family and Household Support Service and funded FAHST Officers.

The Family and Household Support Service (FHS), based within Safer and Stronger Communities has a remit for aspects of community safety and antisocial behaviour. FHS is an integrated, multi-disciplinary 'cradle to grave' service derived from the Scottish Government strategy on Anti-Social Behaviour and encompassing the principles of the Christie Commission Future Delivery of Public Services. FHS takes a preventative and early intervention approach addressing anti-social behaviour and, crucially, its underlying causes (poverty and inequality, family breakdown, mental health, criminality, alcohol and substance misuse problems, and homelessness).

This section of the report has been created to complement and inform the work of the funded officers, providing additional context by way of people's stories, case studies and local initiatives to help inform and provide real examples of how an integrated approach improves the lives of Edinburgh's citizens.

FHS enables individuals, families, households and communities to recognise and address areas of conflict, dispute and inequality through distinct forms of engagement, support and intervention. Even when enforcement action is necessary, Family and Household Support will continue to offer support.

Significant progress has been made over the last 2 years to strengthen and consolidate working relationships between Community Police Officers, FAHST Officers and the FHS Service. This has included 2 annual development events aimed to recognise and celebrate the joint work within the teams.

A key focus for FHS is to engage with the community and seek to identify and support those families and individuals considered 'hard to reach'. The service considers the needs, vulnerabilities and circumstances of all groups including those traditionally referred to as 'perpetrators' and 'victims'.

Service Developments:

Coming together

The second annual FAHST event was held on 9 October 2019, planned and delivered jointly by FHS staff and Police Scotland. The content covered topics including the need to develop an Information Sharing Protocol and the use of police reports and daily briefings.

The event and the agreed actions generated from it will allow both services to continue to build and strengthen joint working and practice, to streamline processes and effectively target resources.

Stronger Edinburgh

In collaboration FHS and FASHT developed *Stronger Edinburgh* methodology enabling more effective engagement with children/young people and vulnerable adults. Whilst still in its infancy, the approach builds on the success of 'Stronger North' and enjoys the continued support and commitment from key partners and stakeholders.

This relatively new way of working within an antisocial behaviour and Community Safety sphere is very much a partnership approach involving Education, Social Work and Mental Health and Substance Misuse Services. The model sees a departure from a more traditional and often siloed approach to intervention with families where services work in relative isolation (based on assessed need or risk), to one that fosters joint work and cooperation at a much earlier stage and before the point of crisis.



Case Study 1: Diversionary Tactics and Responding to Need

FHS undertook joint visits with Police Scotland to identified families where the young people have been associated with antisocial behaviour. The purpose was to draw the families' attention to aspects of the behaviour and the potential consequences, particularly in the run up to Bonfire Night. Support was also offered where this might help reduce the risk of the young person becoming involved in further antisocial behaviour.

During one visit, the family were found to be living in chronically overcrowded accommodation for over two years with no support. These difficult living arrangements and the tension it created had directly contributed to a breakdown in the family's relationship, resulting in the young person becoming involved in antisocial behaviour.

FHS, working jointly with temporary accommodation staff, identified an historic block on bids for some of the area's most likely to have offered suitable property, which the family were unaware of. The family had therefore been passed over for several properties. Working with FHS and the FAHST officer, the block preventing bids was removed. The family have now begun to bid on suitable properties in their preferred area and FHS and Temporary Accommodation continue to work together to support the family in securing a more suitable home.

Case Study 2: Neighbour Disputes

FHS became aware of antisocial behaviour and criminal activity involving multiple neighbours and other local residents. Following a multi-agency meeting between police and FHS, a series of joint visits were undertaken, targeting those believed to be responsible for the antisocial behaviour. Within 72 hours of the intelligence coming to light, the visits had been undertaken and a further 27 neighbouring properties attended as part of the investigation process.

Following analysis of the evidence and statements collated, ASB warnings were issued to three individuals responsible for causing the issues. This resulted in a significant and immediate improvement in the local community and relationships between neighbours.

Case Study 3: Protecting Public Spaces

Staff from Wester Hailes Library began experiencing issues relating to seven young people who were causing disruption within the library. This included vandalism, abusive language and threatening behaviour towards staff and library users. During a period of three months the financial cost to repair the damage (broken windows and doors) came to approximately £10,000.

When these incidents occurred, Police Scotland were called and frequently attended. As a result investigations, a number of young people were identified who lived within the South West area. In partnership with library staff, Life Long Learning and Social Work a plan of action was drawn up which included diversionary actions, tasks for the library staff and joint visits with police, Social Work & Family and Household Support to each of the young people's home addresses. Parents were in attendance and the potential consequences of the behaviour and actions discussed. All of the young people involved were in Council Housing and this behaviour, if it continued, may have an impact on the household tenancy. This was shared with the parents and occupiers.

As a result, no further issues have been reported by staff. The use of FAHST officers for this purpose proved significant during the course of the visits and presented a strong message to families about the close working relationships between the Council and Police Scotland.



Case Study 4: Coffee with Cops

'Coffee with Cops' is an active and effective community engagement initiative. Taking place every fourth Monday in the month, the local FAHST officers and FHS host a one hour drop in session at various locations across the South West Locality, such as libraries, community hubs and local supermarkets. The aim, to create safe space for residents to approach and talk to local officers in a relaxed and inclusive environment, promote the work of Family and Household Support and demonstrate the close partnership working between our two services.

The sessions provide residents and members of the public with an opportunity to discuss sensitive issues and concerns, offer a local/residents perspective and importantly provide and share intelligence. The initiative has proven very successful and has been well received by the local community, plans are in progress to extend these sessions to other venues.

Case Study 5: Early Identification - Cuckooing

FHS carried out a joint visit with police to an address subject to local intelligence and suspected to be a potential case of 'cuckooing' (a form of crime in which drug dealers take over the home of a vulnerable person in order to use it as a base for drug dealing) involving a vulnerable adult.

A welfare check on the tenant was immediately carried out by police and FHS staff. Whilst there was no evidence the vulnerable adult was at risk or being harmed or coerced by those present in the property, suitable advice was given and several other adults present directed towards support as a result of other disclosed needs.

Case Study 6: Entrenched Disputes – Good Communication is Key

Longstanding neighbour conflict involving disputes and complaints from several members of the same family but from different households was identified. Intervention focused on two households with parallel planning appropriate to needs of both. Complaints and counter complaints were often received shortly after familial breakdown and escalation of disputes.

Daily police briefings were used to monitor incidents and assess the need for action. Effective incident notification allowed services to respond quickly, preventing further escalation. The development of a parallel plan allowed FHS and police to better meet the needs of the individuals by putting in place the right level of support at the right time to achieve better outcomes for each household.

Open, transparent communication and information sharing between the services, observed by each family reduced ambiguity, confusion and anxiety, also seeing a reduction in the volume of contact made and required with each family.



The Youth Justice Sergeant role is wide and varied with meetings and engagements almost daily forming a large part of the daily role. A brief overview of the main areas are;

Weekly Pre Referral Screening (PRS) Meetings are multi-agency attended meetings chaired by police looking at lower level offences and how best early and effective intervention can be implemented to divert young people away from prosecutions. Through a recent review in practice this has now been streamlined improving the process.

PRS Steering Group Meetings form part of the governance framework, focusing on strategy and direction, including developing process and streamlining practice. The Youth Justice Sergeant chairs the Pre Referral Screening Group (PRS) meeting.

Where young people who are involved in serious offending or display sexually harmful / extreme risk taking behaviour, or a combination of both, **Young People Risk Management Meetings** are held and the Youth Justice Sergeant represents Police at this multi-agency public protection style meeting.

Prevention plays a key part of the Youth Justice Sergeant's role and they are actively involved in **delivering targeted engagement** particularly around online behaviours, such as "**sexting**" and "**sextortion**". This has resulted in the Sergeant having delivered this input, which is kept current and informative, to nearly 37,000 high school aged young people and adults. This has developed to cover parents' evenings, delivery to other agencies as well as all youth contingents of Scottish Rugby groups, Hibernian and Heart of Midlothian football clubs. Where necessary and appropriate, the Youth Justice Sergeant acts as a single point of contact should schools, agencies or parents have concerns around a young person's online behaviour / potential exploitation.

Still focusing on Early and Effective Intervention, the Youth Justice Sergeant regularly engages personally with high tariff young people in a variety of settings in an attempt to understand the causes of the behaviour and what, if anything, can be done by police or in conjunction with other agencies to address, support and change current practices and behaviours.

External to Edinburgh, the Youth Justice Sergeant also engages with young people within secure units and Polmont Young Offenders Institution, particularly those involved in Serious and Organised Crime. This has led the Sergeant to be heavily involved in a new Serious and Organised Crime Intervention Service that is currently in the process of being developed in Edinburgh.

Externally, the Sergeant represents Edinburgh within National fora, including the Early and Effective Intervention and Diversion from Prosecution meetings, with these groups focused on developing current practices across Edinburgh and Scotland. Currently a system for streamlining the processing of young people who are held in custody is being developed with police and partners to improve the efficiency and effectiveness of the process ensuring a Whole Systems approach.

At the request of City of Edinburgh Council, the Youth Justice Sergeant is now heavily involved in the participation of multi-agency workshops to develop the next iteration of Edinburgh's Community Safety Strategy.

The Youth Justice Sergeant is also a regular attendee at the multi-agency Youth Justice Strategy meetings aimed at shaping and defining youth justice and what services are doing in Edinburgh to combat and address offending and improve outcomes for young people.

Community Alcohol Partnership (CAP)

The partnership is well established across the four Localities, working closely with various businesses including retailers, other licensed premises and Trading Standards.

In the North East much work has been done with the Hibs Foundation and local youth groups to raise awareness of the dangers and consequences of alcohol abuse. Regular training days have been held for small retailers, promoting challenge 25 and other local initiatives. Routine multi-agency enforcement has been carried out on licenced premises, supported by elected representatives and in conjunction with the local authority. Due to the successes seen, particularly around proxy purchasing, a nomination was received for the Community Alcohol Partnerships Award 2019.

The positive impact on proxy purchasing can be seen across the South East, South West and North West areas by creating and building on relationships with local businesses and partner agencies. There has been consistent engagement with elected representatives and extensive licenced premises visits and inspections, particularly during the course of Alcohol Awareness Week when awareness sessions and information stalls were set up throughout the city.

Operation Soteria

Operation Soteria is the city-wide response to motorcycle related crime and antisocial behaviour. There is a continued focus on tackling motorcycle crime across the city with tailored approaches within each of the localities. Awareness raising and preventative messaging has been circulated via a co-ordinated communications strategy across all four localities.

As a result of these continued efforts, motorcycle related antisocial behaviour has seen almost 10% fewer incidents compared to last year to date, building further on the significant successes of last year.

Engagement with local charities and established youth organisations enable issues to be highlighted within the local area. Preventative measures were developed with city of Edinburgh Council resulting in fencing off local playing fields. Intelligence development through tasking and Crimestoppers information enabled targeted enforcement leading to recovery of stolen motorcycles and a reduction of antisocial behaviour involving them.

Local preventative activity included work with Screen Education Edinburgh involving local young people and Prevention, Intervention & Partnership team in the launch of a preventative film. A £40k community grant fund was secured which resulted in the installation of perimeter fencing in West Pilton Park. Target hardening work was undertaken with vulnerable locations in conjunction with continued investigation and enforcement.

Regular crime prevention surgeries have been held in high footfall areas throughout the city ranging from major retail outlets such as Cameron Toll, Fort Kinnaird and The Gyle to hospitals including the Royal infirmary. Frequent visits have also being undertaken to popular tourist accommodation providers and repeat locations for thefts offering preventative advice to proprietors and customers.

Operation Threshold

Operation Threshold engaged partners to deliver effective collaboration to address the escalating drug death toll in the city. The approach sought to identify and engage with those at highest risk of harm from substance misuse and support them into recovery pathways or diversionary activities. The police engagement team were supported by the third sector organisation, Aid and Abet, which provides mentors with lived experience of addiction and can often gain traction with individuals who are reluctant to engage with police. A common theme amongst those engaged was their genuine appreciation of the focus placed on them and their welfare. It was particularly impactful given, for many, their only previous dealings with police have been enforcement related.



South East

Prevention



- Operation Vanguard was introduced to act on community intelligence in respect
 of drug dealing. Community Officers have carried out a number of initiatives
 resulting in £60,000 worth of drugs being recovered.
- Operation Taupe had the aim of reducing antisocial behaviour in Holyrood Road through high visibility patrols, applying street drinking legislation and enhancing partnerships with Edinburgh University, Streetwork, Salvation Army and housing associations.
- Youth Engagement Team (YET) was introduced following high profile incidents in Liberton and Gilmerton. In partnership with 'Youth Talk', this resulted in a 6 month pilot with 2 dedicated officers supporting the link to schools and the wider youth community. Through the YET initiative, strong links have been forged with the Goodtrees Community Centre.
- The Multi-agency Vulnerable Group supports local people identified as vulnerable through mental and physical health concerns, housing issues or substance misuse. This has improved information sharing and joint working, enhancing service provision.
- Operation Proust focused on youth-related antisocial behaviour and associated criminality in the Southside corridor. Funded officers engaged with youths while on patrols and signposted them to local groups. Enquiries identified a group responsible for a spate of crimes, resulting in numerous charges and bail conditions, thus disbanding the group and a reduction in criminality.
- Operation Close Pass involves local Community Officers and Roads Policing colleagues conducting road checks to ensure cyclist safety. This also resulted in several cars being seized, drivers charged with various offences and warnings given.



- Following an initiative to address drug related crime and antisocial behaviour in Drummond Street, the first Registered Social Landlords and third party agency group was created, feeding into the Community Improvement Partnership.
- New regular surgeries have been established in the Dumbiedykes and Grassmarket areas linking in with the attendance of the mobile library and market area respectively.
- City centre Vulnerability Intervention Patrols (VIP) are continuing, in partnership with Cyrenians and Streetwork, in relation to supporting homeless persons and rough sleepers.
- Discussions are ongoing with partners including Essential Edinburgh, NHS Lothian and Edinburgh University to develop further funding opportunities.
- Looking into 2020, the South East management team will develop work through the Counter Terrorism Governance group to apply learning from the Borough Market attacks to micro beats within Central Edinburgh.



North East

Prevention



- Community officers took part in a hate crime initiative which was delivered in partnership with, and funded by, City of Edinburgh Council, Hibs Foundation and local retailers in the Leith area. Pop-up stalls and surgeries were set up and conducted with items handed out with the slogan "Leith Doesn't Hate".
- A multi-agency small areas week of action was undertaken throughout the greater Craigmillar area in September 2019 with the intention of addressing Locality Improvement Plan outcomes. Community officers conducted joint patrols alongside Scottish Fire and Rescue Service, Environmental Wardens, Trading Standards and local housing officers. Issues such as graffiti, antisocial behaviour and fly tipping were all identified and addressed. Engagement with the community was conducted through surveys with residents, providing opinions on the local area and matters of importance. This will be used to ensure officers are deployed in the right places at the right times in line with community feedback.
- In order to combat retail crime and antisocial behaviour a Shop Watch initiative
 was introduced in partnership with local retailers. Proactive patrolling by
 community officers and the sharing of information between members has seen
 shoplifting reduce by 7.7% or 53 fewer crimes in the North East area.



- The multi-agency North East Action on Alcohol Group was established. This
 includes local youth groups and is chaired jointly by police and NHS to address
 the issues around alcohol related harm within the locality and the over provision
 of alcohol within the greater Leith area.
- As per the Community Improvement Partnership, the Family and Household Support (FAHST) continue their joint working with local council teams and partner agencies. The focus remains on identifying vulnerable people and repeat locations to ensure appropriate support and intervention is provided to ensure welfare and address quality of life issues.



South West

Prevention



- Operation Aftermath is the South West's response to drug use, violence and antisocial behaviour at Westside Plaza. Using community feedback and led by funded officers, the operation has seen almost £50,000 of drugs recovered and a number of weapons and firearms seized with 29 people reported to the Procurator Fiscal.
- Operation Screening was implemented to tackle pedal cycle thefts throughout
 the locality and saw a reduction of 50% against the previous year to date with
 49 fewer crimes reported. Two community officers were dedicated to carry out
 investigations into significant offenders. Funded officers assisted the operation
 with warrant executions, conducting patrols in hotspot areas and frequent
 liaison with the council, including Environmental Wardens, to identify trends and
 deposition sites for stolen property.
- Operation Avocation is a multi-agency approach at HMP Edinburgh designed to target drug use and reduce violence. A partnership week of action involved community and Road Policing officers, funded Orbit patrols and the Scottish Prison Service (SPS) alongside council Community Safety Team and saw a significant reduction in crime during the operation.
- To identify members of the community most need of support and to create clear pathways to the most appropriate agency, the FAHST set up was re-designed.
 Antisocial behaviour issues are identified through analytical means and there has been an uplift in joint visits to tenants conducted with the council.
- Operation Heddle addresses road safety in South West and is led by funded officers, supported by Roads Policing officers. Activities include educational stalls in supermarkets and other shopping complexes, speed checks on problematic and arterial routes and liaison with elected representatives. Community Speedwatch is also being discussed with local Community Councils.



- Operation Sedgewick was designed to tackle the increased youth-related antisocial behaviour and associated criminality during the school summer holidays and saw a reduction of 9.4% in antisocial behaviour, with 391 fewer incidents reported, compared with the previous year to date.
 Community officers carried out targeted patrols alongside partners from the City of Edinburgh Council. Significant engagement with youth providers assisted with diversionary measures and support throughout the operation was provided by the deployment of council mobile CCTV.
- The newly created Prison Working Group between the Police and SPS meets on a monthly basis. This has seen increased training being provided by Prison Liaison Officer to all new managers with SPS identifying and sharing best practice and learning and identifying areas for future collaborative approaches.



North West

Prevention



Operation Decisive is a North West initiative supported by City of Edinburgh Council funding. This operation is designed to prevent and tackle youth related antisocial behaviour, with particular focus on school holiday periods and known locations including Inverleith Park, Cammo, Davidsons Mains, Drumbrae and West Pilton. Additional high visibility patrols were conducted as well as engagement with relevant partners and joint intervention visits to young people resulting in a reduction in youth disorder and improved community relations.



- * #Stronger North is the continued partnership focus on Locality Improvement Plan small area, incorporating Muirhouse and West Pilton. It has the aim of improving opportunities for young people particularly in regard to employment and training, creating a cleaner/safer environment and improving community safety. Continued diversionary activity supported by local youth groups, Robertson Trust, Edinburgh College and other partners. Partnership activity is coordinated through a steering group and youth tactical group delivering support and intervention on youth offending. Joint walkabouts have resulted in a local community clean up/environmental improvements and crime reduction such as wilful fire-raising.
- The multi-agency mental health group identifies and supports local people affected by mental health concerns and ensures appropriate support, triage for escalating concerns and effective development of support plans. Positive feedback has been received from the Mental Health Tribunal Service in regard to one particular case demonstrating effective multi-agency working, good use of the principles of the legislation available and use of 'least restrictive options'. It was cited as an excellent example of joint working and information sharing with vital information for this case emanating from information gathered by Police Scotland.
- Officers within the FAHST continue their joint working with local council teams and partner agencies. The focus remains on identifying vulnerable people and repeat locations and supporting people across the North West and providing support to the Community Improvement Partnership.

Ward 1: Almond

Local sea cadets assisted the Community Alcohol Partnership (CAP) distributing over 1,000 letters to homes highlighting proxy purchase and underage sale of alcohol. This received good uptake on local media and social media.

CAP funding supported police and youth workers at the Drumbrae Hub and Clermiston with the first Silent Blue Light Disco. A number of young people attended and future events are planned.

Operation Decisive focused on minimising the impact of youth related antisocial behaviour with community officer patrols across the ward area and particular focus on Davidson Mains, Lauriston and Cammo Estate. This was supported by joint patrols with the City of Edinburgh Council (CEC) staff and CCTV van.

Ward 2: Pentland Hills

Wildlife Crime

Officers in the ward played an integral part in Operation Owl, a national operation run to increase awareness of the persecution of Raptors and birds of prey. This involved holding multiple awareness events at Harlaw Visitors Centre. Activities were undertaken alongside partners in Edinburgh Natural Heritage Officers, Royal Society of the Protection of Birds, Scottish Raptor Study Group and Volunteer Park Rangers. In addition to this rural police cycle patrols were conducted in Pentland Hills, posters and QR codes were put out in the local area advertising Operation Owl and raising awareness of other wildlife crimes.

Crime Prevention

Partnership work continues with Heriot Watt University as officers supported Fresher's Week. Local funded officers organised stalls to provide crime prevention advice and tips on how students could keep themselves safe whilst on nights out. As part of these events, funding was secured from the Community Alcohol Partnership enabling free anti-drink spiking merchandise to be provided.

Road Safety

Road safety/policing activity has continued this period through Operation Heddle with Councillor Webber accompanying officers in conducting speed checks in the ward. Regular speed checks and pop up officer deployments continue alongside elected representatives and the Road Policing department.



Ward 3: Drumbrae/Gyle

Alcohol Related Antisocial Behaviour

Funded officers continue to build on their work to target alcohol and youth related antisocial behaviour. Through the Community Alcohol Partnership (CAP) joint visits with CEC Licensing Standards Officers were conducted to on and off sales premises. The campaign also included placement of posters relating to proxy purchasing in local shops and pubs. This awareness raising led to information being received resulting in an arrest for a proxy purchase with one man charged. CEC assisted with environmental improvements regarding rubbish bins and cutting back of vegetation to deter antisocial behaviour in key areas. Good use was made of local CCTV to identify some of the young people involved and joint CEC and police visits were made to speak to those involved alongside their parents.

Road Safety

A focus for funded officers throughout the period was road safety. Officers were joined by a local councillor when conducting joint patrols and supported the 'School Streets' scheme, working closely with Junior Road Safety Officers (JRSOs) at the schools. This allowed for driver safety education and warnings were administered at school pick up and drop off periods in relation to inappropriate parking. The JRSOs were able to put forward the point of view of the pupils and raise awareness of the dangers associated with irresponsible driving and parking close to schools.

In addition, a day of action was conducted with DVLA to target untaxed vehicles using the roads. A number were seized and removed from the streets thus preventing further offending. Funded Officers conducted numerous speed checks by deploying their hand held radar. These were conducted at Clermiston and Maybury with numerous drivers warned regarding their speed and notices of fixed penalty tickets issued.

Ward 4: Forth

Alcohol and Youth-Related Antisocial Behaviour

Funded Officers recently established a Community Alcohol Partnership (CAP) across the Forth and Inverleith areas. The coordinated multi-agency group brings together professionals and local businesses to help reduce underage drinking and related antisocial behaviour.

Ongoing intervention work continued at a local primary school after reports of youths drinking in the grounds resulted in noise and antisocial behaviour until early hours of the morning. The action plan implemented led to significant reduction in calls and monitoring continues.

Operation Decisive focused on minimising the impact of youth related antisocial behaviour with community officer patrols across the ward area with particular focus on West Pilton parks and walkway areas. This was supported by joint patrols with CEC staff and CCTV van. Four people were charged in connection with setting of fires in West Pilton area and others identified for vandalism and antisocial behaviour in the Waterfront area.

Council and police FAHST intervened quickly to support a victim of repeat hate crime at an address in the Royston area. The offender was traced and arrested and enforcement action taken to move the perpetrator out of the area. The victim was provided specialist support and signposted to other support agencies.



Ward 5: Inverleith

Vulnerable People - Mental Health

Close multi-agency work between FAHST, community officers and mental health support services resulted in appropriate support and intervention provided to a female resident with complex mental health needs placing significant demand on local services. Local teams progressed the case through the local vulnerable persons group, onto escalating concerns and then a Mental Health Tribunal resulting in her needs being more effectively addressed. The work received positive comment on the good use of the principles of the legislation available specifically around use of 'least restrictive options'. It was described as an excellent example of joint working and information sharing with vital information for this case coming from detail gathered by Police Scotland.

Crime Prevention

Specialist crime prevention inputs from Prevention, Intervention and Partnership department. and local community officer were provided to a number of people at Craigleith/Blackhall community council. This was in addition to support to individual victims of housebreaking and other acquisitive crime.

Road Safety

Road Safety speed checks were conducted across the area including Belford, Comely Bank, Queensferry Road/Terrace, Strachan Road, Inverleith and other areas highlighted as concern through community engagement. Additional patrols resulted in driver safety education and warnings administered at school pick up and drop off periods.

Ward 6: Corstorphine Murrayfield

Antisocial Behaviour

Patrols of Corstorphine Hill area were conducted to prevent and detect antisocial behaviour. Pre-match community cycle reassurance patrols were conducted at Murrayfield rugby matches to minimise impact of events on local community.

Hate Crime

Support, leaflets and advice were provided to local businesses in relation to the national Police Scotland Hate Crime campaign.

Road Safety

Road safety activity included speed checks in key areas and police presence outside several schools in the area to encourage safe parking and drop off.



Ward 7: Sighthill / Gorgie

Funded officers continue to work alongside The Big Hearts Project as part of Heart of Midlothian Football club. They also continue to provide public reassurance and investigation focus at high profile fixtures.

Coffee with a Cop at Sainsbury's café, Gorgie, continues and is well attended offering support and advice to members of the public.

Hate Crime

Officers have been out supporting and providing advice and leaflets to local businesses in relation to the National Police Scotland Hate Crime Campaign. Also, as part of Operation Sedgewick, they have been conducting patrols of Stenhouse, Saughton Mains and Carrickvale Community Centre in relation to reported antisocial behaviour working alongside partners.

Acquisitive Crime

Extensive patrols and crime prevention surveys have been conducted under Operation Screening tackling acquisitive crime throughout all wards.

Ward 8: Colinton / Fairmilehead

Liaison with the welfare office at Dreghorn barracks continues, ensuring maintenance of the good relationship built up over the past year and support military personal whilst raising awareness of crime prevention methods and supporting fund raising.

Youth-Related ASB

Funded officers continue to tackle youth antisocial behaviour and graffiti via Operation Sedgewick in the area alongside CEC partners, increasing patrols in hotspot areas. They have been out conducting warrant operations bringing offenders of violent and acquisitive crime to justice.

Officers have also been involved in delivering presentations at a variety of community events such as the Oxgangs Neighbourhood Centre Community Event, offering crime prevention advice and engagement with local residents, Dunedin Canmore Coffee morning and Longstone Primary School.

Officers, accompanied by elected representatives over all wards, conducted licensed premise checks regarding the sale of alcohol and fireworks. They provided Community Alcohol Partnership posters, shelf hangers and guidance documents.



Ward 9: Fountainbridge / Craiglockhart

Antisocial Behaviour

Whilst working closely with partner agencies, council officers and Dunedin Canmore housing Group, the Ward 9 funded officers have been tackling antisocial behaviour in the upper Fountainbridge area. Preventative work included establishment of a residents' association, installation of CCTV, inception of a neighbourhood watch scheme and the introduction of building caretakers.

The underage alcohol problems in the Meggetland and Craiglockhart Hill areas have been reduced by targeted patrolling, school engagements and localised drink awareness education. Such interventions have seen a marked reduction in the frequency of youth related drinking and antisocial behaviour in the area.

Working with CEC wardens, Trading Standards, UK Borders Agency and local residents, the funded officers are continuing to tackle the trend of underage alcohol purchasing and drink related antisocial behaviour in the lower Fountainbridge area in line with South West Edinburgh Community Alcohol Project. One off licence has had its alcohol licence revoked due to this type of activity and ward officers are working closely with local residents and partner agencies to progress enquires into a further premises of concern.

Drug Misuse

Work was conducted with Fountain Park retail and security staff to disrupt drug activity within the centre and surroundings. Localised patrolling and partnership working with private agencies within the local area resulted in two homeless encampments being removed and vulnerable individuals being supported and safeguarded.

Cycling and Road Safety

Officers, along with Scottish Canal Agency, continue to work with the local residents and commuters (cyclists and pedestrians) who utilise the canal with the Shared Space Campaign: "share the space, slow the pace". A continuing problem of vehicles parking on pavements and in an anti-social or inconsiderate manner are being combatted by use of letter drops, and targeted letter delivery to offending vehicle owners.

Ward 10: Morningside

Crime Prevention

In the Morningside Ward local CPT Officers have continued to promote crime prevention. In recent weeks, they have focussed on home security and personal safety at the regular surgeries they hold at Holy Corner and Hermitage of Braids. Officers have provided advice, literature and equipment to ensure that local residents and their properties are as safe and secure as possible.

In conjunction with the surgeries, officers have also carried out Crime Prevention surveys at address and business in the area with a recent talk for lone workers very well received. Whilst attending the various local and community council meetings local officers ensure that they provide the necessary crime prevention advice to the public. Several bike marking events have also been held and the local "Bike Bus" is supported by community officers, ensuing that local primary school children can cycle safely to school.



Ward 11: City Centre

Antisocial Behaviour

Following reports of an increase in antisocial behaviour in the Holyrood Road / Dumbiedykes area, patrols were increased as part of Operation Taupe. Over a period of two months, this operation resulted in 241 interventions, 129 stop and searches of which 44 were positive for either drugs, alcohol or weapons, 21 arrests for various offences and an additional 6 arrests on warrant, along with 25 recorded police warnings being issued. Significant work remains ongoing, including work in partnership with Edinburgh University and the charity Streetwork, who both have premises in this area, and a new regular police surgery has recently been established in the Dumbiedykes area to coincide with the attendance of the mobile library.

Hate Crime

During the summer there were several instances of homophobic graffiti all around the Calton Graveyard and surrounding areas which were featured in the newspapers to the considerable alarm of the community. Focused plain clothes patrols by CPT Officers did not immediately catch the offender however valuable intelligence was gleaned from persons attending the cemetery and from sexual health outreach workers. A press release brought forward a critical witness and alongside other partners working in the mental health field a suspect was identified. Along with an appropriate adult he was charged with all of the offences, bail conditions applied and reported accordingly.

Due to concerns the accused may still re-offend and his vulnerabilities, officers have been in contact with Criminal Justice Social Work since the incident to encourage him to take up support and services they have offered. By developing a good rapport with the accused he is now agreeing to work with them to address the driving factors and beliefs which led to him commit his string of offences.

Ward 12: Leith Walk

Officers were responsible for organising and running the 'Leith town hall doors open day' event, in conjunction with the Cockburn association. The Town hall and cells complex were open to the public and officers researched the history and produced a guide sheet. Support was received from the Police Scotland Youth Volunteers and Special Constables. The feedback from all volunteers was that they thoroughly enjoyed being part of such a community event. Over 800 people attended including local councillors. A stall set up by the Prevention Interventions and Partnerships department and allowed for a great deal of engagement with the local community. Crime prevention advice was provided and numerous enquires dealt with as well as intelligence passed on. This was the first doors open day at Leith for a number of years and required a planning and organising, however, the reception from the public made this more than worthwhile and it is hoped to open the station to the public again next year.

Road Safety

An initiative with the DVLA was carried out which targeted areas where the public had complained about abandoned vehicles or vehicles without tax. Five vehicles were uplifted and a great deal of support was received from the community.

<u>Vulnerable People – Mental Health</u>

Officers attended the Leith men's drop in centre, a service for men with learning difficulties and various mental health issues. Officers have established a long standing relationship with the centre and attend there on a regular basis to support this important outreach activity. Visits were also carried out to the Cyrenians drop in centre, run in conjunction with the Hibs foundation, and joint visits were delivered in partnership with Social Work to vulnerable adults in the area.



Ward 13: Leith

Officers supported a multi-agency meeting with regards prostitution and also gave a presentation to officers from outside the area in relation to the work carried out by the Prostitutes Liaison Officers (PLOs).

Officers made themselves available to give evidence to the poverty commission with regards poverty in the Leith area. The commission have spoken with various partner agencies and a large number of members of the public.

- Joint patrols with CEC noise team carried out.
- Article submitted to local community paper with regards the work of community officers.
- Officers involved in the inaugural Leith Youth talk event. This is aimed at increasing the participation of young people in the civic and social life of Leith.
- Continued work was carried out with the Community Alcohol partnership, a planning meeting was held with regards an Alcohol awareness weekend in December, in conjunction with Tesco and Hibs foundation and a fresh start healthy roadshow in January.

Ward 14: Craigentinny / Duddingston

- Community officers, working on intelligence received form the community assisted with the planning and execution of a drugs search warrant in the Restalrig area.
- Repeat instances of antisocial behaviour within the Craigentinny Road area were dealt with by community officers who traced and charged a person with several vandalisms.
- Community officers identified a licensed premise believed to be selling alcohol to under age people. A case has been built and the licensee charged and reported.
- A sheltered housing complex within the ward area was subject to calls in relation to antisocial behaviour. Community officers enquired into this, identified elements of vulnerability and provided access to appropriate support services.
- Officers assisted colleagues within City of Edinburgh Council in addressing an antisocial behaviour issue resulting in the eviction of a tenant in the Duddingston area.
- A report was made of racially aggravated conduct in the Loganlea area. Community officers
 conducted investigations, identified the person responsible who was then arrested and
 charged. Following this, further patrols were conducted to ensure reassurance and the
 prevention of a re-emergence of the issue.
- Following community feedback in relation to excessive speed of vehicles in Craigentinny Avenue, community officers conducted road safety checks including use of handheld laser.
- In response to reports of youth related antisocial behaviour, community officers conducted regular foot patrols of the Restalrig and Lochend areas, including evenings after school.



Ward 15: Southside / Newington

Drug Related Antisocial Behaviour and Vulnerable People

In early summer there was an increase in calls to the police regarding antisocial behaviour and allegations of drug use in the ward area. Intelligence identified specific addresses central to this issue. Funded officers engaged with the local Registered Social Landlord (RSL) who owned the vast majority of the properties on the street, including the five hotspot addresses. It was clear that the behaviour of several individuals were having a detrimental effect on other residents in the street.

To address the issue, the officers formulated a plan involving several key activities:

- High visibility patrols to prevent and disrupt criminality.
- Plain clothes patrols to detect criminality and gather intelligence.
- Execution of a drugs search warrant.
- Joint visits and patrols conducted with staff from RSL to provide crime prevention advice and reassurance.
- Drop-in police surgeries with RSL staff.
- Action plan created for each of the hotspot addresses with specific plans around each tenant
 including support, third party agencies and enforcement this ensured appropriate support
 was provided when vulnerabilities were identified.
- Sharing of information to ensure that the correct actions were taken by the relevant agencies.

Work continues in this area, however, this joint approach has resulted in a reduction in calls to the police, offenders being brought to justice and vulnerable members of the community have been identified and provided with appropriate support.



Ward 16: Liberton / Gilmerton

Youth Related Violence and Antisocial Behaviour

Due to an identified issue with youth engagement following high profile incidents in the Liberton and Gilmerton ward area, a review was undertaken, taking cognisance of the feedback from the partnership run 'Youth Talk'.

Although both secondary schools in the area have an allocated School Link Officer (SLO), funded officers were deployed to supplement the role, to forge more productive relationships with youths in an effort to target the ongoing instances of violence and antisocial behaviour.

The officers were tasked with clear objectives and timescales, conducting the following activity:

- Deliver "No Knives, Better Lives" inputs at both schools.
- Diary regular and focused inputs for the calendar year for both schools to address specific issues identified in the ward area.
- Provide a guaranteed presence at evening youth groups between both schools.
- Work alongside "Enjoy Leisure" to assist in running summer camps in the area.
- Focus on and deliver joint working/sporting events between both schools

Outcomes

- Goodtrees Community Centre establishing relationships with key individuals and youth leaders involved in the provision of youth activities and regularly attending organised youth groups in order to build trust and confidence and gain a greater understanding of the attendant issues and challenges whilst developing the intelligence picture.
- Inputs delivered including an early intervention/prevention talk with Scottish Fire and Rescue Service in advance of bonfire night.
- Officers have engaged with Education Welfare Officers and are putting together a joint initiative to combat truancy.
- A communications strategy was created with regular social media postings in relation to youth engagement. This has been supplemented by internal messaging in respect of suggested training.
- Planned and coordinated attendance at a range of summer activities (15 in total) in relation to Youth Engagement activities, highlighted as good practice by Edinburgh Leisure.
- Organising a P7 transition football tournament involving 150 children and 10 officers acting as referees.



Ward 17: Craigmillar / Portobello

Week of Action

Between 16 and 22 September 2019, a week of action took place in the Bingham and Magdalene areas. This was designed to address outcomes from the Locality Improvement Plan relating to carrying out weeks of action in the small areas, this small area being Greater Craigmillar.

During the week of action officers carried out joint patrols with Scottish Fire and Rescue Officers and Environmental Wardens from City of Edinburgh Council.

- Environmental Visual Audits were carried out on a daily basis and graffiti and fly tipping was identified and passed to Cleansing for action.
- 126 surveys were completed by officers either on the doorstep or while patrolling the area.
- Fire safety visits were carried out at several addresses by Scottish Fire and Rescue Officers.
- 49 hours of high visibility patrols were carried out by Police in the area, with over 20 hours of partnership patrols with Scottish Fire and Rescue or Environmental Wardens completed.
- 3 Warrants were executed in the local area prior to and immediately following the week of action, with drugs and weapons recovered.
- Details of the results and ongoing patrols were publicised on social media on a daily basis.
- Stop searches were carried out where appropriate and officers seized drugs after a search in the area.
- A driver was charged with road traffic offences a short time after a report to officers on patrol.
- Several other local incidents were dealt with by officers in the area over the course of the week.

The survey results were collated and were positive in relation to the feeling of safety in the local area, with 90% of people saying they feel safe or very safe in the area and only 2% saying they feel unsafe or very unsafe during the day. The results regarding how people feel at night were positive, but showed that people do not feel as safe as they do during the day. 62% of people said they felt safe or very safe, with 16% saying they feel unsafe and 2% saying they feel very unsafe at night.

The surveys also provided valuable feedback on what issues they had in the local community, which the CPT will utilise to inform patrols in the coming months.

Everyone who completed a survey was given information about Crimestoppers and how to report information to police. 30% of people spoken to did not know what Crimestoppers was, therefore this was a positive exercise in highlighting this to the local community.



Child Protection

A situation was raised within one of the schools in the area regarding a pupil potentially being under the influence of drugs. The SLO was aware of the family and their history and immediately ensured that checks were carried out on the child and their sibling. One of the children (11 year old) was admitted to hospital and later found to have consumed cocaine. Social work were contacted and wished to carry out a visit at the address, but were conscious that the family had been obstructive to social workers in the past. Funded officers had previously dealt with the family and had established a rapport with them therefore they attended the address along with social work and were able to gain entry and carry out the necessary welfare assessment.

Local Alcohol and Violence Reduction Unit (LAVRU) officers were tasked with developing intelligence at the address and were able to gather sufficient information to obtain a drugs warrant the next day, which was executed by funded officers. On execution of the warrant, drugs were discovered and, due to the covert nature of this visit, the house was seen in its true state, which was considered unacceptable.

The intervention ultimately led to the parent being charged with neglecting his children, drugs being recovered and social work obtaining a child protection order and taking the children into care.